

ChangeNOW Terms of Use

Service Agreement for Our Instant Crypto Exchange Platform

Last Updated: [Current Date] - Please read these terms carefully before using our services.

Acceptance of Terms

By accessing and using ChangeNOW's cryptocurrency exchange services, you acknowledge that you have read, understood, and agree to be bound by these Terms of Use. If you disagree with any part of these terms, you must immediately discontinue using our services.

Important: ChangeNOW is a non-custodial service. We never take custody of your funds and only facilitate instant cryptocurrency exchanges between your wallets.

Service Overview

ChangeNOW provides an instant cryptocurrency exchange service that allows users to swap digital assets without creating an account or undergoing KYC verification for most transactions.

Non-Custodial Exchange

We never hold your funds. Cryptocurrencies are exchanged directly between your wallets in real-time.

No Account Required

Most exchanges can be completed without registration, email, or personal information.

Instant Processing

Fast cryptocurrency swaps with competitive exchange rates and transparent fees.

User Responsibilities

Eligibility Requirements

- You must be at least 18 years old or of legal age in your jurisdiction
- You must comply with all applicable laws and regulations
- You cannot use our service for illegal activities or money laundering
- You must ensure you are not in a prohibited jurisdiction

Wallet and Security Responsibilities

- You are solely responsible for providing correct wallet addresses
- You must maintain the security of your private keys and wallets
- Transactions cannot be reversed once initiated on the blockchain
- You are responsible for verifying transaction details before confirming

Warning: ChangeNOW is not responsible for funds sent to incorrect addresses, lost private keys, or user errors in transaction setup. Always double-check all wallet addresses before sending funds.

Prohibited Activities

You agree not to use ChangeNOW services for:

- Money laundering, terrorist financing, or illegal activities
- Fraudulent transactions or scams
- Attempting to compromise our platform security
- Circumventing geographic restrictions
- Market manipulation or abusive trading practices
- Transactions involving stolen funds or hacked accounts

We reserve the right to refuse service to anyone violating these terms and may report suspicious activities to relevant authorities.

Exchange Rates and Fees

Transparent Pricing

Our exchange rates are determined by market conditions and include our service fee. All fees are clearly displayed before you confirm any transaction.

No Hidden Costs

- Exchange rates are locked in when you start a transaction
- All fees are included in the final exchange amount
- Network fees for blockchain transactions are separate and vary
- We provide estimated amounts before transaction confirmation

Intellectual Property

All ChangeNOW branding, logos, website content, and technology are protected by intellectual property laws. You may not use our intellectual property without explicit written permission.

The ChangeNOW service, including all software, algorithms, and user interface elements, remains our exclusive property.

Limitation of Liability

Important Disclaimer: ChangeNOW provides its services on an "as is" and "as available" basis. We are not liable for:

- Funds lost due to incorrect wallet addresses provided by users
- Market volatility affecting cryptocurrency values
- Blockchain network congestion or failures
- Regulatory changes affecting cryptocurrency transactions
- Force majeure events beyond our reasonable control
- User errors in transaction setup or execution

Our maximum liability is limited to the value of the specific transaction in dispute.

Service Modifications and Termination

ChangeNOW reserves the right to:

- Modify or discontinue services at any time
- Update these Terms of Use with notice to users
- Suspend or terminate service for violations of these terms
- Implement KYC requirements for specific transactions or jurisdictions
- Adjust fees and exchange rates based on market conditions

Continued use of our services after term changes constitutes acceptance of the modified terms.

Governing Law and Dispute Resolution

These Terms of Use are governed by the laws of [Jurisdiction]. Any disputes shall be resolved through arbitration in [Location] unless otherwise required by law.

For support issues, please contact our customer service team before pursuing formal dispute resolution.

Ready to Start Exchanges?

Join thousands of users enjoying fast, secure cryptocurrency swaps

[Start Exchanging on ChangeNOW](#)

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[Full Terms of Use](#)

[AML/KYC Policy](#)

[Contact Support](#)

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Cryptocurrency investments are volatile and involve risk. Only exchange funds you can afford to lose.